



Gcom® Protocol Appliance 2G Series

Update GPA 2G via USB Pen Drive



CAUTION

Make sure you stop all ports before installing update. Using a workstation connected via Ethernet / TCP/IP to the GPA 2G:

1. Log into the Gcom Management Console.
2. From the *Management Subsystem Menu*, choose **Adapters, LANs, APPs, or SSDs**.
3. In the *Selection Area*, choose any configuration.
4. From the *Context Sensitive Menu*, choose **Stop All Ports**.

Please note that if you are currently running V2_0 or newer, please skip the steps that refer to the PPM.

Tools

- Workstation connected via Ethernet / TCP/IP to the GPA 2G
- Monitor/keyboard connected to the GPA 2G
- Gcom Update Pen Drive
- Gcom Portable Personality Module™ (PPM™) for this GPA 2G (Not required if currently running version 2_0 or later)

Procedure

1. If the GPA2g is currently running V1_5 or older, please ensure the PPM is inserted in its customary slot and the GPA 2G is powered on. The PPM is not required for V2_0 or later.
2. Insert the Gcom Update Pen Drive in GPA 2G USB port on the back panel to automatically start the update process.
 - o **Approximate duration of this step: Can vary anywhere from a few seconds to 15 minutes.**
 - o If the monitor attached to the GPA 2G goes blank or engages a screensaver, press any key.
3. When prompted to remove the Gcom Update Pen Drive, do so.
4. Reboot the GPA 2G.
5. Using a workstation connected via Ethernet / TCP/IP to the GPA 2G, log into the Gcom Management Console.
6. From the *Troubleshoot Subsystem Menu*, choose **Hardware Data** to scan the system and display a graphical list of detected communications devices.

If Performing Multiple Updates

- Perform the updates in the order specified by Gcom Support.
- Reboot the GPA 2G between updates.
- Log into the Gcom Management Console to perform the hardware scan after the last update only.